

Relational Caring Questionnaire©  
(Patient Form)  
Ray and Turkel, 2005, 2007, 2017

Introduction

Nursing is important to health care in the United States. This questionnaire is designed to assist nursing and health care organizations/hospitals to understand the important components of organizational caring.

Your completion of this questionnaire implies consent to participate in this study. Assisting in this research will not in any way affect your status as a patient in the hospital or any health care facility.

**This is strictly voluntary. Do not write your name on this questionnaire.**

Demographic Information:

Directions:

Mark an **X** in the box or add the information requested which applies to you

1. Gender: Female  Male       2. Highest Completed Education:
3. Age:      18 – 25       Less than High School   
                 26 – 35       High School/GED   
                 36 – 45       Associate Degree   
                 46 – 55       Bachelor's Degree   
                 56 – 65       Master's Degree   
                 66 – 70       Doctoral Degree   
                 Over 70
4. Cultural Background:      Black or African American   
    (Check all that apply)      Hispanic or Latino American   
                 White or Caucasian American   
                 Asian American   
                 North American Indian   
                 Other (Specify)  ( \_\_\_\_\_ )
5. Number of Times Hospitalized as a Patient:
- 1 – 5       6 – 10       More than 10
6. Length of Stay This Admission:
- 1 – 3 Days       4 – 6 Days       7 – 10 Days       Over 10 Days

# QUESTIONNAIRE DIRECTIONS AND EXAMPLE

## Directions:

Caring is important within health care organizations. Your responses to each statement on the following survey will help identify behaviors that are important for caring between the registered nurse and patient in a health care organization.

## Example:

Using a pen or pencil, mark an **X** in the circle that best describes your understanding of caring in terms of your interactions with registered nurses in this hospital. Mark only one circle for each question. If your answer is that you **Agree** with the statement, then you would mark an **X** in the (4) for the statement as shown below. A sample of the completed question is provided below as an example:

1. **I am treated with respect. This frequently happens when I am a patient in this hospital.**

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree ( <b>X</b> )	Strongly Agree (5)
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**Do not write your name on this questionnaire.**

1. I am treated with respect. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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2. I am given care based on what is important to me. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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3. I take an active part in my own health care decisions. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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4. Knowing the nurse knows what to do for me builds my trust in the nurse. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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5. The nurses treat me as a person instead of an illness. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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6. Interacting with the nursing staff fosters trust between the nurse and me. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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7. Personal interactions (for example, eye contact or touch) help me trust my nurse. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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8. Nurses being there with me is a part of showing that they care. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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9. Nurses' teaching helps to prevent me getting sick again and having to come back to the hospital. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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10. When the nurse is concerned about me, I learn more from his/her teaching. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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11. Nurses being good at starting IVs combines compassion and skill. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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12. Nurses' teaching prepares me to take care of myself at home. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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13. Nurses recognize the needs of my family when giving me care. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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14. Nurses listening to me is a part of showing that they care. This happens when I am a patient in this hospital.

Strongly Disagree (1)	Disagree (2)	Neither Agree Nor Disagree (3)	Agree (4)	Strongly Agree (5)
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15. The nurse shows compassion for what I am experiencing as a patient. This happens when I am a patient in this hospital.

Strongly  
Disagree  
(1)

Disagree  
(2)

Neither Agree  
Nor Disagree  
(3)

Agree  
(4)

Strongly  
Agree  
(5)

The Relational Caring Questionnaire (Patient Form) is copyrighted. Please contact Dr. Marilyn Ray or Dr. Marian Turkel to formally request use of the questionnaire. Permission will be granted as long as no changes are made to the questionnaire.

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